Frequently Asked Questions (Updated Aug. 18, 2009)

What are the dates of the River Trip in 2009?

In 2009 "The River Trip Outreach Program" will only be appearing at the Red Bluff site. The Colusa site has been cancelled for 2009.

Red Bluff Monday October 5, 2009 to Friday October 9, 2009 (One Week Only)

How long is the program? 2 hours

When can I make reservations for the River Trip?

Reservations for the River Trip are now open! Reservations close on Tuesday September 15, 2009. The space goes quickly so you should send a deposit to hold the time you wish as soon as possible.

All fees must be received to finalize reservations by Tuesday September 15, 2009.

How do I reserve a space for my class?

- 1. Download an application for your class by visiting our website at www.parks.ca.gov/suttersfort.
- 2. Once there click on the "River Trip Program" button at the top of the page on the left side.
- 3. Download the application.
- 4. Pick two dates and times that would work in your schedule.

 We will make every effort to accommodate your first choice. However, times are assigned on a first come, first served basis.
- 5. Fill out the application and send it along with your fees to the address on the application.

What are the fees?

The fees are \$3.00 per person attending. Adults and children are the same price.

If I cancel will I get my money back?

Cancellations must be made at least two (2) weeks in advance of your scheduled program. If you do not cancel and your group does not show up for its scheduled time your fees will not be refunded.

How do I get to the River Trip site?

Maps will be mailed along with your confirmation letters.

What if I want to talk to a live person?

Call (916) 375-5966 and our reservation manager will return your call.

What if I want to use e-mail? E-mail us at suttersfortrivertrip@parks.ca.gov